

PROVEN DELIVERY / ANONYMIZED CLIENT ENGAGEMENT

# From legacy ERP to connected operations

Modernizing finance, manufacturing and distribution with  
Microsoft Dynamics 365 Finance & Supply Chain Management.

## Legacy ERP retired

The completed implementation eliminated reliance on the legacy platform.

## Financial processes automated

Accounts payable, accounts receivable and treasury processes automated.

## Traceability strengthened

Improved batch/lot tracking, expiration management and quality processes.

## The business imperative

Growth had exposed the limits of legacy systems and manual processes. The organization needed better visibility, more accurate data and stronger support for manufacturing, distribution and quality operations.

Logan Consulting provided business process design, project management and Dynamics 365 expertise to deliver a modern, cloud-based ERP platform. The completed implementation improved operational efficiency and established a foundation for scalable growth.

### THE MANDATE

Support best-practice operations. Minimize unnecessary customization. Improve reporting and execution. Create capacity for future growth and automation.



AI Business Solutions

Specialist

Supply Chain  
Finance

### IMPLEMENTATION STATUS

**Completed client deployment**

Finance + operations  
Cloud-based ERP

### REAL ENGAGEMENT. CUSTOMER IDENTITY PROTECTED.

This case study describes an actual, completed Logan Consulting client implementation, not a hypothetical or composite example. Customer identity, proprietary data and identifying business details are withheld or generalized for privacy. The implementation and qualitative outcomes reflect Logan's engagement summary.

01 / THE SOLUTION

# Designed around the work. Delivered across the business.

Logan and the client worked closely from comprehensive scoping and planning through production go-live. Business process design, project management and Dynamics 365 expertise supported delivery of the new platform.

## 01

### Scope & plan

A comprehensive scoping and planning phase established the starting point for the implementation.

## 02

### Lead delivery

Logan applied its structured methodology, business process design and Dynamics 365 expertise.

## 03

### Go live

The client moved onto Dynamics 365 and fully eliminated reliance on the legacy ERP.

## An integrated solution footprint

Microsoft Dynamics 365 Finance & Supply Chain Management connected core financial and operational functions within the implemented ERP scope.

| BUSINESS AREA                     | IMPLEMENTED CAPABILITIES                                                                          |
|-----------------------------------|---------------------------------------------------------------------------------------------------|
| Finance & financial control       | General Ledger; Accounts Payable and Accounts Receivable; Cash & Bank; Credit & Collections; Tax. |
| Manufacturing, planning & quality | Product Information Management; Production Control; Master Planning; Quality.                     |
| Supply chain & fulfillment        | Sales & Marketing; Procurement; Inventory; Warehouse Management; Transportation.                  |
| Supporting employee data          | Human Resources functionality for employee data.                                                  |

## Specialist capabilities, connected

### SK Global Treasury Automation Suite

Automated bank reconciliation, ACH payments, lockbox and positive pay functionality.

### TrueCommerce EDI

Customer EDI order processing and invoicing integrated with the ERP solution.

Microsoft Office integration also improved productivity and data entry accuracy. Future enhancement opportunities are distinguished from implemented scope on the following page.

02 / THE RESULTS

# Operational improvements, not just a new system.

The completed implementation delivered improvements across financial processing, warehouse execution, traceability and planning. The following outcomes are documented in Logan's client engagement summary.

|                                     |                                                                                                                                 |
|-------------------------------------|---------------------------------------------------------------------------------------------------------------------------------|
| <b>Legacy platform retirement</b>   | Reliance on the legacy ERP was fully eliminated. Microsoft Office integration improved productivity and data entry accuracy.    |
| <b>Financial process automation</b> | Accounts payable, accounts receivable and treasury processes were automated.                                                    |
| <b>Stronger warehouse execution</b> | Inventory accuracy and warehouse workflows improved. License plate tracking and advanced warehouse management were implemented. |
| <b>Traceability &amp; quality</b>   | Batch/lot tracking, expiration management and quality processes were strengthened.                                              |
| <b>More informed planning</b>       | Production scheduling, demand forecasting, production planning and material availability reporting improved.                    |

## A FOUNDATION FOR WHAT COMES NEXT

The platform created a foundation for future enhancements, including portals, optical character recognition (OCR), machine integrations, customer relationship management (CRM) and advanced forecasting. These are future opportunities, not additional delivered capabilities claimed in this case study.

## LOGAN PERSPECTIVE

**Replacing the ERP was the milestone.  
Connecting the work was the business value.**

## Build your next operating foundation.

Since 1992, Logan Consulting has helped organizations align business processes and technology through strategy, project management, and ERP and CRM implementation.

**Start a Dynamics 365 conversation > | [loganconsulting.com](https://loganconsulting.com)**

Evidence & privacy: Based on Logan Consulting's confidential client engagement summary. Outcomes are qualitative; no financial savings, ROI percentages or independent audit are asserted. Customer-identifying details and proprietary data are not disclosed.

Partner credentials: Logan Consulting's Finance + Supply Chain specializations. Credentials describe the firm and do not imply Microsoft endorsement of this case study.