

# Microsoft Dynamics GP 2010 Service Pack 3

Use this document to install the Microsoft Dynamics® GP 2010 Service Pack 3. The service pack includes all fixes and enhancements that were included in all previous service packs, hotfixes, and compliance updates for Microsoft Dynamics GP 2010. For more information about a service pack, hotfix, or update, refer to the CustomerSource Web site (<https://mbs.microsoft.com/customersource/support/downloads/servicepacks>).

Service packs, hotfixes, and compliance updates for Microsoft Dynamics GP 2010 are distributed as Microsoft® Windows® Installer patch (.msp) files.

**Hotfixes** Are updates that address specific issues in selected modules, and are released as needed.

**Service packs** Are collections of updates spanning multiple modules and series, and are released every six months.

**Compliance updates** Are updates to meet government legal requirements, typically for U.S. and Canadian Payroll and tax reporting purposes. Major compliance updates are issued at calendar year-end, and as needed during the year.



*In Microsoft Dynamics GP 2010, hotfixes, service packs, and compliance updates **do not** include changes to U.S. Payroll tax tables, and tax table updates must be installed separately.*

This service pack includes the most recent fixes for Microsoft Dynamics GP 2010, as well as additional features. For more information about the additional features, click the Search tab and enter the keywords “Microsoft Dynamics GP 2010 R2” in the What’s New help file. Information about U.S. and Canadian Payroll updates are documented separately and are available from the CustomerSource Web site.

The information is divided into the following sections.

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## Hotfixes and service packs with multiple languages

Each hotfix and service pack .msp file applies to only a single language, which is indicated in the file name. In some cases, a hotfix or service pack may not be available for some languages, or may not be available until after the U.S. English version is released.

If your installation has clients that use more than one language, **be sure** that an equivalent hotfix or service pack is available for each language you are using before you install the hotfix or service pack.

If a hotfix or service pack is installed on some clients, but not others, software version numbers on the unpatched clients won't match the version numbers on the server, and Microsoft Dynamics GP will not run on the unpatched clients. For more information, see [Troubleshooting logging in to Microsoft Dynamics GP](#) on page 11.

## Updates included in the service pack

The service pack applies the fixes that your system needs based on the components installed on your machine. If you add an additional Microsoft Dynamics GP component or module later, you should reinstall this service pack to update that component.

To review the fixes included in Service Pack 3 for modules, series, and additional components, see [Service Pack 3 fix list](#) on page 12. To review the version information that's updated with Service Pack 3, see [Service Pack 3 version information](#) on page 7.

## Updates for additional components

If you are installing the latest service pack for Workflow, Integration Manager, Web Services, or eConnect, refer to the separate information on the CustomerSource Web site (<https://mbs.microsoft.com/customersource/support/downloads/servicepacks>).

## Installing Service Pack 3

Install Service Pack 3 on the server before updating the client computers. After you install the service pack on the server, you'll use Microsoft Dynamics GP Utilities to update the DYNAMICS database and all your company databases. The time it takes to update the server with the service pack depends on the number of company databases that need to be updated. See [Installing Service Pack 3 on the server](#) on page 3.



*To start Microsoft Dynamics GP Utilities, you must have appropriate user privileges. Typically, this means being part of the Administrators group or the Power Users group. If you are using an operating system that has User Account Control (UAC) enabled, you will be prompted to run the program as a user with administrative privileges. Refer to the documentation for your operating system for more information.*

Before you start Microsoft Dynamics GP Utilities, be sure that you have rights to deploy SQL Server Reporting Services (SSRS) reports. If you are using SSRS reports and you don't have rights to deploy the reports, the update will fail.

After installing the service pack on the server, you can make the service pack available to your client computers. Place the service pack in a shared network

location that each client computer has access to, and then use the Manage Automated Client Updates window to set up the service pack to be installed automatically on your client computers. See [Setting up a service pack to install on client computers](#) on page 5.

If you are using multiple instances of Microsoft Dynamics GP, you'll be asked to restart your computer after you've installed the service pack on an instance of Microsoft Dynamics GP. You must restart your computer to apply the fixes in the service pack. After restarting your computer, install the service pack again. The service pack will be installed again on the instance that was previously patched and will be installed on all of the other instances on the computer.

## Installing Service Pack 3 on the server

Use this procedure to install Service Pack 3 on the server if you are using Microsoft Dynamics GP 2010. You must install the service pack on the server first, then on all client computers. For information on installing on client computers, refer to the [Setting up a service pack to install on client computers](#) on page 5.



*We recommend that all users exit Microsoft Dynamics GP Release 2010 before you install Service Pack 3. You must be logged in as the sa user to ensure that the Service Pack 3 installation is successful.*

### To install Service Pack 3 on the server:

1. Back up your DYNAMICS database and all company databases.
2. Back up all forms and reports dictionaries.



*To verify the location of the forms and reports dictionaries, right-click the Dynamics.set file in the Microsoft Dynamics GP directory and choose Edit.*

3. Download MicrosoftDynamicsGP11-KB2672761-ENU.msp from one of the following locations:
  - CustomerSource >> Downloads & Updates >> Service Packs & Products Releases >> Microsoft Dynamics GP 2010 Service Packs
  - PartnerSource >> Support >> Service Packs >> Microsoft Dynamics GP 2010 Service Packs
4. In the folder where you saved it, double-click the .msp file.

Progress windows appear as Microsoft Dynamics GP is configured and installed. When the service pack is installed, an update for the Dexterity Shared Components also is installed.

5. In the Installation Complete window, click Finish.



*You may be required to restart your computer.*

6. Before you start Microsoft Dynamics GP Utilities, be sure that you have rights to deploy SSRS reports. If you are using SSRS reports and you don't have rights to deploy the reports, the update will fail.

7. Start Microsoft Dynamics GP Utilities.  
(Start >> All Programs >> Microsoft Dynamics >> GP 2010 >> GP Utilities)
8. In the Welcome to Microsoft Dynamics GP Utilities window, verify your server name, enter the system administrator user ID and password, and choose OK.
9. Click Next in the second welcome window.
10. In the Upgrade Microsoft Dynamics GP window, click Next.

The Server Installation Progress window describes the process as it progresses.

11. In the Upgrade these companies window, click Next. All companies are selected to be updated.
12. In the Confirmation window, click Finish.

Microsoft Dynamics GP Utilities updates your company databases. This process may take several minutes to complete. The Server Installation Progress window describes the process as it progresses.

13. After the update process is finished and is successful, the Additional Tasks window will open. Depending on the components installed, you may be instructed to restart your computer.

If the update process wasn't successful, the Update Company Tables window opens. To contact Microsoft Dynamics GP Technical Support, see [Contacting Microsoft Dynamics GP Technical Support](#) on page 12 for more information.

14. In the Additional Tasks window, select Update modified forms and reports and click Process. The Locate Launch File window appears.
15. Select the location of the launch file (Dynamics.set). In most cases you can accept the default location. Click Next. The Update Modified Forms and Reports window appears.
16. Mark the check box next to Microsoft Dynamics GP and any additional components listed.
17. When you mark a component's check box, a Product Details window may appear, allowing you to select the location of the component's original code dictionary. You also can open the Product Details window by selecting a component and clicking Details.

When you apply an update (.msp file), any dictionaries whose compatibility ID has changed are backed up to a folder named "Version<Version Number> Backup". This folder is located in the same folder as Dynamics.exe. The <Version Number> value is the version you were using before applying the update.

If the original dictionary exists in the backup folder, Microsoft Dynamics GP Utilities will automatically display its location in the Product Details window, and you can click OK to accept the location. If the location is missing or incorrect, click the file folder icon and browse to the appropriate location.

18. When you have finished selecting components, click Update. A Report Upgrade Progress window displays the status of the update. When the process finishes, click Close.

Log files containing detailed update information about the update are saved in the \Data folder. For each component, a report named "Update<Version\_Name>.log" is generated. An update summary named "Update<Version>.txt" is also generated.

19. In the Modified Forms and Reports window, click Next. The Additional Tasks window opens, where you can start Microsoft Dynamics GP, or exit Microsoft Dynamics GP Utilities.



*We recommend that you start Microsoft Dynamics GP and review all your modified forms and reports, to verify whether they were updated correctly.*

20. After installing Service Pack 3 on a server for Microsoft Dynamics GP 2010, install Service Pack 3 on all remaining client computers. For information about how to update your client computers, see [Setting up a service pack to install on client computers](#). To view version information about the components you are using, see [Service Pack 3 version information](#) on page 7.

## Setting up a service pack to install on client computers

Use the Manage Automated Client Updates window to set up the service pack to be installed automatically on your client computers. You must be an administrator to use this window.



*Before you set up the service pack to be installed on client computers, you must apply the service pack to your server.*

### To set up a service pack to install on client computers:

1. Log on to the server computer as an administrator.
2. Create a shared network folder to place the service pack in.
3. Set permissions on the shared network folder to allow the client computers access to the installation package. The minimum permission you must set for the shared folder is Read & Execute.
4. Open the Manage Automated Client Updates window.  
(Microsoft Dynamics GP menu >> Tools >> Setup >> System >> Client Updates)
5. Enter or select the update name.
6. Mark the Update clients at next use option.
7. Enter the Universal Naming Convention (UNC) path to where the update is located. The update must be located in a shared network location that each client computer has access to.

The UNC path must include the entire file name. An example of a UNC path name is \\servername\sharednetworklocation\MicrosoftDynamicsGP11-KB2672761-ENU.msp.

8. Choose Save.

When a user logs on to Microsoft Dynamics GP on a client computer and an update is required, a message will instruct the user to install the update. When the user clicks Yes, Microsoft Dynamics GP will close and the update process will begin. After the update is installed, the user can start Microsoft Dynamics GP again. Depending on the components installed, the user may be instructed to restart the user's computer. The user must be a power user or an administrator on the client computer to install an update.

If a user clicks No, the update will not be applied and Microsoft Dynamics GP will close. Microsoft Dynamics GP can't be used on the client computer until it is updated.



*To install the update on Windows Vista<sup>®</sup>, Windows 7, Windows Server<sup>®</sup> 2008, Or Windows Server 2008 R2 with User Account Control (UAC) activated, a user must be running Microsoft Dynamics GP with administrative privileges. (From the Start menu, select and right-click the Microsoft Dynamics GP shortcut, and then select Run as Administrator.) For other ways to install the service pack on clients with UAC activated, see [Installing with UAC activated](#).*

If an update isn't successfully installed on a client, an error log file will be created in the temporary directory. The log file uses the name of the update file plus a .log extension. For example, if a service pack is named GP\_SP3.msp, the log file will be named GP\_SP3.log. For more information, see [Troubleshooting logging in to Microsoft Dynamics GP](#) on page 11.

We recommend that you leave the shared network location available to the client computers and that you don't delete the update from the Manage Automated Client Updates window until the next service pack is available.

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### **Installing with UAC activated**

User Account Control (UAC) is an enhanced security feature in Windows Vista, Windows 7, Windows Server 2008, and Windows Server 2008 R2. UAC is activated by default. Before performing actions that could affect your computer's operation, such as installing software updates, UAC asks for permission. To install the service pack on a client computer when UAC is active, copy the.msp file to each client workstation, then use one of the following methods:

- Start Microsoft Dynamics GP as a user that has administrative privileges on the local computer. (To do this, right-click on the Microsoft Dynamics GP shortcut and choose Run as administrator.) Double-click the service pack .msp to install it.

- Start the Command Prompt (located in the Accessories group) as a user who has administrative privileges on the local computer. (To do this, right-click on the Command Prompt shortcut and select Run as administrator.) Set the current directory to the location where you copied the .msp file. Enter the following command:

```
Msiexec /p MicrosoftDynamicsGP11-KB2672761-ENU.msp /! *v C:\MSPErrorlog.txt
```

- If you want the user to install service packs without having administrative privileges on the local computer, you can change permissions for the folder where Microsoft Dynamics GP is installed. **Be aware that doing this makes your computer less secure.**

View properties for the folder, and display the Security tab. Grant Modify permissions to an appropriate group, such as Users or Authenticated Users. After the folder permissions are changed, any user in the group can install the service pack .msp file by double-clicking it.

### Service Pack 3 version information

The version information will be updated only for the components you are using and that were updated with Service Pack 3. You can go to the following locations to verify the Service Pack 3 version information.

Product	Version	Location to verify version
Analytical Accounting	No service pack: 11.0.1247 Service pack 1: 11.00.1519 Service pack 2: 11.0.1752 Service pack 3: 11.0.2047	Help >> About Microsoft Dynamics GP >> Additional >> About Analytical Accounting
Audit Trails	No service pack: 11.0.2 Service pack 1: 11.0.3 Service pack 2: 11.0.5 Service pack 2: 11.0.8	Microsoft Dynamics GP menu >> Tools >> Setup >> Company >> Audit Trails >> Install Audit Trails
Bank Management	No service pack: 11.00.1247 Service pack 1: 11.00.1521 Service pack 2: 11.0.1752 Service pack 3: 11.0.2044	Help >> About Microsoft Dynamics GP >> Additional >> About Bank Management
BAS and PAYG	No service pack: 11.0.1247 Service pack 1: 11.0.1521 Service pack 2: 11.0.1752 Service pack 3: 11.0.2044	Help >> About Microsoft Dynamics GP >> Additional >> About BAS
Canadian Payroll	No service pack: 11.0.1247 Service pack 1: 11.0.1484 Service pack 2: 11.0.1736 Service pack 3: 11.0.2001	Microsoft Dynamics GP menu >> Tools >> Setup >> Payroll-Canada >> Setup >> Control
Collections Management	No service pack: 11.00g22 Service pack 1: 10.00g23 Service pack 2: 11.0.24 Service pack 3: 11.0.25	Microsoft Dynamics GP menu >> Tools >> Setup >> Sales >> Collection About
Dexterity®	No service pack: 11.0.218 Service pack 1: 11.0.221 Service pack 2: 11.0.349 Service pack 3: 11.0.359	Help >> About Microsoft Dynamics GP

<b>Product</b>	<b>Version</b>	<b>Location to verify version</b>
Direct Debits and Refunds	No service pack: 11.0.1247 Service pack 1: 11.0.1531 Service pack 2: 11.0.1752 Service pack 3: 11.0.2044	Help >> About Microsoft Dynamics GP >> Additional >> About Direct Debits and Refunds
Electronic Signatures	No service pack: 11.0.4 Service pack 1: 11.0.4 Service pack 2: 11.0.25 Service pack 3: 11.0.28	Microsoft Dynamics GP menu >> Tools >> Setup >> Company >> Electronic Signatures >> Install Electronic Signatures
Encumbrance Management	No service pack: 11.0.1247 Service pack 1: 11.0.1464 Service pack 2: 11.0.1734 Service pack 3: 11.0.1959	Microsoft Dynamics GP menu >> Tools >> Setup >> Purchasing >> Encumbrance Management
Extender	No service pack: 11.0.26 Service pack 1: 11.0.32 Service pack 2: 11.0.42 Service pack 3: 11.0.46	Microsoft Dynamics GP menu >> Tools >> Extender >> About
Field Service	No service pack: 11.0.1252 Service pack 1: 11.0.1517 Service pack 2: 11.0.1740 Service pack 3: 11.0.1982	Microsoft Dynamics GP menu >> Tools >> Setup >> Project >> Service Setup >> About
Interfund Management	No service pack: 11.0.1247 Service pack 1: No change Service pack 2: 11.0.1734 Service pack 3: 11.0.1967	Microsoft Dynamics GP menu >> Tools >> Setup >> Financial >> Interfund Management
Manufacturing	No service pack: 11.0.1247 Service pack 1: 11.0.1512 Service pack 2: 11.0.1734 Service pack 3: 11.0.2029	Help >> About Microsoft Dynamics GP1
Microsoft Dynamics GP	No service pack: 11.0.1247 Service pack 1: 11.00.1524 Service pack 2: 11.0. 1752 Service pack 3: 11.0.2044	Help >> About Microsoft Dynamics GP
Payment Document Management	No service pack: 11.0.1247 Service pack 1: 11.0.1521 Service pack 2: 11.0.1752 Service pack 3: 11.0.2044	Help >> About Microsoft Dynamics GP >> Additional >> About Payment Doc. Management
Project Accounting	No service pack: 11.0.1251 Service pack 1: 11.00.1525 Service pack 2: 11.0.1750 Service pack 3: 11.0.2000	Microsoft Dynamics GP menu >> Tools >> Setup >> Project >> Project
Purchase Order Enhancements	No service pack: 11.0.1247 Service pack 1: 11.0.1492 Service pack 2: 11.0.1734 Service pack 3: 11.0.1984	Microsoft Dynamics GP menu >> Tools >> Setup >> Purchasing >> PO Enhancements >> About
Revenue Expense Deferrals (RED)	No service pack: 11.0.1250 Service pack 1: No change Service pack 2: 11.0.1061 Service pack 3: 11.0.1734 Service pack 4: 11.0.1956	Help >> About Microsoft Dynamics GP >> Additional
Safe Pay	No service pack: 11.0.1247 Service pack 1: No change Service pack 2: 11.0.1734 Service pack 3: 11.0.2020	Help >> About Microsoft Dynamics GP >> Additional

Product	Version	Location to verify version
SmartList Builder	No service pack: 11.00.0035 Service pack 1: 11.00.0042 Service pack 2: 11.0.50 Service pack 3: 11.0.51	Microsoft Dynamics GP menu >> Tools >> SmartList Builder >> About
U.S. Human Resources	No service pack: 11.0.1247 Service pack 1: 11.0.1486 Service pack 2: 11.0.1734 Service pack 3: 11.0.2030	Help >> About Microsoft Dynamics GP

## Installing components after installing the service pack

If you install an additional Microsoft Dynamics GP component that this service pack applies to, such as Collections Management, after you have installed Service Pack 3, you must install the service pack again to update that additional component. When you install the service pack again, any new component that hasn't been updated to Service Pack 3 will be updated. Components that were updated when you initially installed Service Pack 3 won't be updated when you install the service pack again.

## Upgrading to Microsoft Dynamics GP 2010

You can upgrade to Microsoft Dynamics GP 2010 from selected previous releases. To review whether or not you can upgrade your release, see <http://go.microsoft.com/fwlink/?LinkId=181441>.

If you are upgrading to Microsoft Dynamics GP 2010, you must install the latest service pack or hotfix for Microsoft Dynamics 2010 before starting Microsoft Dynamics GP Utilities.

Install the latest service pack or hotfix in the following order.

1. Install Microsoft Dynamics GP 2010 on the server, including the Microsoft Dynamics GP features you use.
2. At the end of the Microsoft Dynamics GP 2010 installation, click Finish in the Installation Complete window.
3. Install the latest Microsoft Dynamics GP 2010 service pack or hotfix. You must install the service pack or hotfix before starting Microsoft Dynamics GP Utilities when you upgrade to Microsoft Dynamics GP 2010.
4. Convert your data using Microsoft Dynamics GP 2010 Utilities.



*After upgrading the server, be sure to install the latest service pack or hotfix to your client computers.*

We recommend that you review the Upgrade Instructions manual before upgrading to Microsoft Dynamics GP 2010. The Upgrade Instructions manual can be found on the Microsoft Dynamics GP 2010 web page (<http://go.microsoft.com/fwlink/?LinkId=161199>). Choose to view the Upgrade Information page.

## Currency translation

After installing Microsoft Dynamics GP 2010 Service Pack 3, you can translate general ledger amounts in a specified currency. Management Reporter for Microsoft Dynamics ERP can use the translated amounts from Microsoft Dynamics GP for reports.

A currency translation allows you to report general ledger amounts in a currency that isn't a transaction's functional currency or originating currency. The exchange table and exchange rate information is used to translate the amounts. The general ledger functional amounts are translated using a currency translation type that is assigned to each account. For information about setting up currency translation, refer to the Currency Translation Supplement documentation on the CustomerSource Web site (<https://mbs.microsoft.com/customersource/support/downloads/servicepacks>).

## Field Service Suite

After installing Microsoft Dynamics GP 2010 Service Pack 3, the following features are available in Field Service Suite.

### Exchange rate option

You can use either the current or historical exchange rate for contract billing and revenue recognition. An option is added to the Contract Setup - Contracts window to select which rate you'll use for each type of transaction. If you select historical, any realized gain or loss distributions are created in Sales Order Processing and update General Ledger. If you use current exchange rates, no realized gains or losses will be captured in Sales Order Processing. Regardless of which option you use for contracts, the current exchange rate is used in Sales Order Processing.

### Credit calculation for canceled contract line changed

The calculation logic used when canceling a contract line is changed to be consistent with the invoice proration logic. The credit amount will have the same result as the calculating a prorated amount.

For example, a contract starts on January 10 that will be billed \$100 per month. The date range for the first invoice is from January 10-January 31. Then, the contract was canceled on January 10. The credit calculation is the bill amount/number of days in the month x number of days credited - January 11-January 31 is 21 days. In this case,  $(100/31) \times 21 = \$67.74$ .

This is the same calculation as prorating a contract line starting on January 10, using the same billing of \$100 per month. The invoice amount for January 11-31 would be \$67.74.

### Consolidate transfer by line

A new option is added to the Service Setup window for consolidating transfers by line. If this option is unmarked, part lines that have different addresses; for example, one line to the customer, another to the Tech, will not consolidate. If the lines use the same origin and destination warehouse, a new transfer will be created to ensure they will ship to the address indicated on the part line. When the option is marked, those lines are consolidated on a single transfer if the lines have the same origin and destination warehouses.

## Dynamics Online - Payment Services

After installing Microsoft Dynamics GP 2010 Service Pack 3, address verification service for Payment Services is available.

Address verification is implemented in Payment Services providing an authorization process that validates the card holder billing address information with the merchant bank's record for the card holder to ensure the card is in the hands of the rightful owner. If the result of the verification is not accepted, the credit card transaction will be voided.

In addition, in Microsoft Dynamics GP, it is the numeric ISO code that is used to identify the country, rather than the entry in the Country Code field. Because various entries may have been made to identify a country - such as US or USA to identify the United States, the one standard number assigned by the ISO is used to verify the country. If this is a new install, those ISO codes and the ISO country code will be included when you install the system. If this is an upgrade from a previous version, the ISO codes will not be implemented, as the system cannot associate the country code with the correct country. You will need to add them using the Country Code Maintenance window.

## Troubleshooting logging in to Microsoft Dynamics GP

If you have issues logging on to Microsoft Dynamics GP after installing a service pack, review the following information. To contact Microsoft Dynamics GP Technical Support, see [Contacting Microsoft Dynamics GP Technical Support](#) on page 12.

### Client version information and database setup

You can't log on to Microsoft Dynamics GP on a client computer if a product or feature installed on the client computer has different version information than the server. You can use the GP\_LoginErrors.log file in your temporary directory (typically C:\Documents and Settings\\Local Settings\Temp\GP\_LoginErrors.log or C:\<user>\AppData\Local\Temp\) to help resolve the version information issue. The log file will contain the product name, along with the dictionary and database versions.

To log on to Microsoft Dynamics GP or a company, the product must be installed on the server. If the database hasn't been set up, you can use Microsoft Dynamics GP Utilities to complete the database setup. You can use the GP\_LoginErrors.log file in your temporary directory to determine which products aren't installed.

The following is an example of a GP\_LoginErrors.log file.

#### GP\_LoginErrors.log file

```
Product Name: Human Resources      Error: Product is not installed to the database server
Product Name: Fixed Assets         Database Version 11.00.07   Client Version: 11.00.10
```

## Update process couldn't verify information

A user on a client computer may receive a message that an available update may be required for the client computer, but the update process couldn't verify information when starting Microsoft Dynamics GP after installing the service pack. This message occurs when the .msp file for the service pack isn't in the shared network location or the UNC path to the .msp file in the Manage Automated Client Updates window is incorrect.

If a user on a client computer receives the message that the update process couldn't verify information, verify that the .msp file exists in the shared network location and that the path to the .msp file is correct in the Manage Automated Client Updates window.

## Updating Microsoft Dynamics GP with a .cnk file

An update for Microsoft Dynamics GP can be a .cnk file created by an independent software vendor or a customization developed by you or your partner. You can use the Manage Automated Client Updates window to set up a .cnk file to be installed automatically on your client computers. If the .cnk file has an .ini file, be sure that there is a carriage return after the build number in the .ini file. If there isn't a carriage return after the build number, you may have problems starting or updating Microsoft Dynamics GP.

## Contacting Microsoft Dynamics GP Technical Support

If you have any questions regarding Microsoft Dynamics GP 2010 Service Pack 3, you can contact Microsoft Dynamics GP Technical Support using one of the following methods:

- Log on to the Microsoft Dynamics GP Support Web site (<https://mbs.microsoft.com/customersource/support/>) and choose New Support Request under Assisted Support to send an eSupport request.
- Telephone 1-888-477-7877 (U.S. and Canada only) or +1-701-281-0555, and use one of the following Quick Access Codes based on the database you are using:

System Manager - MSDE	6762
System Manager - Microsoft SQL	6731

## Documentation updates

Documentation updates can be found on the CustomerSource Web site (<https://mbs.microsoft.com/customersource/documentation>).

## Service Pack 3 fix list

The following is a list of Service Pack 3 fixes, legislative changes, and enhancements.

Analytical Accounting	
Type	Issue description
Fix	Analytical Payments Entry window does not open for multiple linked accounts in the Bank Management Payment Entry window.
Fix	An incorrect syntax near error occurs when the user name contains special characters and dimensions are set up to be valid subsets of each other.

<b>Analytical Accounting</b>	
<b>Type</b>	<b>Issue description</b>
Fix	The value in the SEQNUMBR field in the Year-to-Date Transaction Open (GL20000) table and the aaGLDist (AAG30001) table do not match for year-end closing records that have a P/L source document.
Fix	A primary key error occurs when you choose Redisplay in the Payables Transaction Entry Distribution window.
Fix	Revaluation with automatic check does not populate Analytical Accounting information.
Fix	Removing the amount from the Node Tree Budget Level of an Analytical Accounting budget node does not clear the amounts for the Accounts associated with the Node.
Fix	The optional Analytical Accounting (AA) data is automatically reversed on a purchase order return-with credit does not appear in General Ledger.
Fix	AA code assignments missing from void distributions when using NSF option for receivables cash receipts.
Fix	Performance issues when posting General Ledger batches when there are many other General Ledger batches that have distributions to the same accounts used in the batch being posted.
Fix	AA information is getting lost while posting a multicurrency bank transfers from Bank Reconciliation.
Fix	Slow performance issue when granting access to users to use code dimensions.
Fix	When Analytical Accounting is active, a Purchasing invoice batch is stuck in posting when you use an apostrophe in the batch name.
Fix	Cannot insert the value NULL into column 'Ledger_ID' error occurs when posting an intercompany reversing entry.
Fix	A duplicate key error occurs when you try to save a new transaction dimension that has the name of an existing tree.
Fix	Recurring receivables cash receipt batches leaves a set of distribution lines in the RM Distribution Work File (RM10101) table after all of the recurring instances of the batch are done.
Fix	Negatives values in original amount and assign percentage fields in AA when a purchase order is received and invoiced against.
Fix	Receiving purchase orders that were assigned AA values, the amounts are recalculated and create a difference between purchase order and the receiving transaction.
Fix	Transactions entered against a chequebook with an ID of 2 drops AA codes.
Fix	When the amount is changed on the transaction in a cash receipts recurring batch, AA assignment percentage is not updated.
Fix	aagMatchAAwithEntDist has @nErrorNum defined incorrectly.
Fix	Random missing Required Codes due to a multi-user situation breaking validation logic.
Fix	Microsoft Dynamics GP Utilities company creation with AA installed and configured on one company creates an incorrect record in the aaSYTableRow (AAG00102) table.
Fix	Smartlist search does not locate historical AA transactions.
Fix	When you clear the Bank Transaction Entry window, records in the aaSubLedgerDist (AAG20001), aaSubLedgerAssign (AAG20002), and aaSubLedgerCode (AAG20003) tables are not removed.

<b>Audit Trails</b>	
<b>Type</b>	<b>Issue description</b>
Fix	Audit Trails stops responding when you select a third-party product table to audit in the Audit Trail Maintenance window.
Fix	A RevokeUserAudit error occurs when Audit Trails is installed and you select the same company database twice in the User Access window before you select a different company database.

<b>Bank Management</b>	
<b>Type</b>	<b>Issue description</b>
Fix	Voided tax free cashbook deposit transactions generated in General Ledger do not create transactions in the Tax History (TX30000) table correctly, causing BAS tax reporting issues.
Fix	When voiding a Sales Order Processing sales order with a credit card deposit, the reversal cash receipt does not get created in the Cashbook Build Deposits window.
Fix	Deposits with negative cash receipts do not appear correctly in the Cashbook Enquiry window.
Fix	Originating Amount displays incorrectly in the Transaction Enquiry/Void window and Excel exports for Bank Management bank transfers.

<b>Bank Management</b>	
<b>Type</b>	<b>Issue description</b>
Fix	General Ledger Transactions with tax created by Cashbook do not correctly populate the DOCTYPE field in the Tax History (TX30000) table.
Fix	Intercompany Cashbook Bank Management transfers do not update the destination company's current checkbook balance.

<b>Bank Reconciliation</b>	
<b>Type</b>	<b>Issue description</b>
Fix	The dbo.cmGetLastJournalNumber company stored procedure contains a misspelled word which causes errors when you attempt to create a custom import to import checks.
Fix	If you choose the Mark All button in the Bank Deposit Entry window, it takes a while for the records to be marked.
Fix	In the Bank Deposit Entry window with Deposit with Receipts selected as the type, choosing Mark All includes receivables EFT receipts in the Deposit Amount, but will not show the actual receipts in the scrolling window for you to mark or unmark.

<b>Bill of Materials</b>	
<b>Type</b>	<b>Issue description</b>
Fix	If a bill of materials has a stock method of Build if Necessary, a negative unit cost occurs if there is a component shortage.

<b>Business Activity Statement (BAS) and Pay As You Go (PAYG)</b>	
<b>Type</b>	<b>Issue description</b>
Fix	The handling of tax rebates when applying transactions is not consistent and causes issues for Business Activity Statement reporting.
Fix	The ABN Internet lookup in Microsoft Dynamics GP does not open the Australian Business Register website.

<b>Canadian Payroll</b>	
<b>Type</b>	<b>Issue description</b>
Fix	Payruns need to handle bonus pay and regular pay on one paycheck.

<b>Collections Management</b>	
<b>Type</b>	<b>Issue description</b>
Fix	A customer does not exist in query error occurs when you save a new note in the Collection Management Main window.
Fix	The Exclude customers that have made a payment option in the Collections Management Build Query window incorrectly excludes payments that have been removed to history.
Fix	If the last invoice is unmarked and then marked again in the Collections Management Transaction Note Selection window, the Collection notes do not display in the Collection Management Main window.
Fix	The Blank History Invoice Form with Options prints instead of the Blank History Invoice Form even if the Include Tax Details option is unmarked in the Collections Management Print Selections window.
Fix	When you send an email in Collections Management, the first words of the email are truncated in the Collections –Notes Text (CN00300) table. The email sent to the customer is correct.
Fix	Credit amounts display as positive amounts on the CM Transaction Enquiry report.
Fix	The customer address functions (@%CustomerAddr@) for Collections Management may not select the correct address when you have more than one address ID per customer.
Fix	Reminder letters print a \$0.00 value for the @%OverdueDocumentsCharges%@ function when you do not increment reminder levels.
Fix	No query results are returned when the Restriction Action ID is greater than 14 characters in length in the Collection Management Build Query window.
Fix	When you choose Substitute in the Collection Management E-mail window, the amount displayed is incorrect.

<b>Dexterity</b>	
<b>Type</b>	<b>Issue description</b>
Fix	You experience cosmetic drawing issues in scrolling windows when you use alternate line colors.

<b>Dexterity</b>	
<b>Type</b>	<b>Issue description</b>
Fix	Microsoft Dynamics GP windows sometimes will open in incorrect positions.
Fix	After you create a procedure trigger on the RMPostSalesTrxInit procedure using Visual Studio Tools, Microsoft Dynamics GP stops responding when you try to post a Receivables Management batch.
Fix	Microsoft Dynamics GP stops responding if you are using a named range such as Last 7 Days in a Navigation list restriction.
Fix	Using the Send To - Mail Recipient fails unless the Use Cached Exchange Mode option in Microsoft Outlook 2010 has been turned on.
Fix	In a Terminal Server environment, using dual monitors can cause Microsoft Dynamics GP windows to open outside the visible screen for some users.
Fix	Advanced Options configured within Print Setup (such as Number of Copies) are not saved.
Fix	Visual Studio Tools function/procure triggers fire out of order or not at all.
Fix	Visual Studio Tools modal dialog triggers do not fire on some windows.
Fix	When you print the SOP Blank Invoice to both a printer and a file, the footer section of the report does not print correctly. For example, subtotals print in the wrong location.

<b>Direct Debits and Refunds</b>	
<b>Type</b>	<b>Issue description</b>
Fix	When the default sales account does not appear on a sales invoice, the information in the Sales Debtor Detail Entry window is cleared when Direct Debits and Refunds is enabled.
Fix	When you have the DDR and European Electronic Funds Transfers option marked in the Company Setup Options window, the Direct Debit option is not marked for an invoice that was transferred from an order.

<b>eConnect</b>	
<b>Type</b>	<b>Issue description</b>
Fix	eConnect locks during an import could cause a deadlock that cause problems for a Microsoft Dynamics GP post that was running at the same time.
Fix	The calculated value of a cost of goods sold distribution and the IV offset amount for a sales return transaction was being truncated. The values is now being rounded.
Fix	The value of the TRDPCTPR was set incorrectly in Purchase Order Work (POP10100) table.
Fix	taRMSchedPmnts ignores the manual schedule amount specified by the SCHEDULE_AMOUNT element.
Fix	When you use eConnect to import a line item number that is discontinued, the Item Site Bin Master (IV00112) table is not correctly updated with discontinued item type.
Fix	When you update an existing SOP line that has a lot for the component item, the Item Lot Number Master (IV00300) table is not correctly updated.
Fix	The rounding of functional currency amounts for AA integration when there are several AA codes can produce inconsistent totals.
Fix	When Importing a unit account, eConnect use the RM UNIT account exchange rate value to calculate the functional amount. The functional and originating amounts should be the same.
Fix	An eConnect PO receipt that uses taPopCreateDistributions to calculate distributions incorrectly rounds the line total.
Fix	The value of Subject to Taxes: FICA Social Security in taCreateEmployeeBenefit is not correctly retrieved from benefit setup.
Fix	Changes how eConnect populates the SLTSQNUM field of Sales Serial/Lot Work and History (SOP10201) table. The back office changed the process for specifying serial numbers in a sales invoice and eConnect needs to use the same process.
Fix	The eConnect POP invoice variance does not use the POP shipment account on the POP line for the cost variance for NON INVEN items.
Fix	For MC POPEnterMatchInvoice transactions, the creation of the PPV accounts in the taPopCreateDistributions procedure are incorrect when using Landed Cost with Std Cost Periodic Items.
Fix	An error occurs in taPoLine when attempting to increase the quantity for a PO line with a partial receipt and a non-base unit of measure.
Fix	An error occurs when use eConnect to automatically assign a SOP number for new document and you specify that the SOPTYPE value is 6.
Fix	Adds non-resident alien filing status as a possible value for the FDFLGSTS element of the taCreateEmployeeTax node.

<b>eConnect</b>	
<b>Type</b>	<b>Issue description</b>
Fix	The taIVCreateUOFMScheduleLinePre stored procedure shows the @I_vEQUOMQTY parameter as a smallint data type but it is a numeric(19,5) data type.
Fix	When calling the taRMUnapplyTransation procedure, the Aging Bucket 1 in the Customer Master Summary (RM00103) table is getting updated with values from the invoice when the invoice is not in the Aging Bucket 1.
Fix	The @ITEMNMBR element of taPopCreateDistributions stored procedure limits the number to a length of 15 characters. The table specifies number can be a length of up to 31 characters.
Fix	The taPoLine stored procedure is inserting an item tax option of "Nontaxable" (Purchase_IV_Item_Taxable = 2) even though the POP setup is set to taxable for non-inventoried items.
Fix	The exchange rate is being set on the posting date and it should use the document date.

<b>Electronic Banking (EFT for Payables Management)</b>	
<b>Type</b>	<b>Issue description</b>
Fix	When an EFT File is generated from Payables Management with a transaction that is an Automated Loan Account Deposit, the Transaction Code in the Detail line is 42. The NACHA 2010 Operating Rules indicate the Transaction Code for this type of transaction should be 52.

<b>Electronic Banking (EFT for Receivables Management)</b>	
<b>Type</b>	<b>Issue description</b>
Fix	When you import an EFT file format for Receivables Management, the Series option defaults to Purchasing and cannot be changed.
Fix	When you post an EFT cash receipt with the Check/Card Number field blank, the cash receipt is incorrectly deposited to the EFT Checkbook with no link to the original receipt. In addition, the cash receipt is available to be deposited a second time in the Bank Transaction Entry window.

<b>Electronic Banking (Safe Pay)</b>	
<b>Type</b>	<b>Issue description</b>
Fix	When you print an alignment for checks, duplicate lines are created for the voided alignment form in the Safe Pay output file and the Safe Pay upload file.
Fix	Voided checks incorrectly appear with invalid dates in the Safe Pay Upload file.
Fix	A negative manual check in Payroll appears in Safe Pay as a voided. When Safe Pay is uploaded, this transaction appears on the report, and then appears again as an available upload.

<b>Electronic Signatures</b>	
<b>Type</b>	<b>Issue description</b>
Fix	A focus trigger registration failed message appears after selecting a window name in the Signature Setup window.
Fix	Remote approval does not apply the changes you made after approving a signature on a secondary window.

<b>Encumbrance Management</b>	
<b>Type</b>	<b>Issue description</b>
Fix	Canceling a line item on purchase order is damaging AA/Encumbrance tables.

<b>Extender</b>	
<b>Type</b>	<b>Issue description</b>
Fix	Extender fields are unavailable in Excel Report Builder when you use Quantity as the Extender Field type.
Fix	An Extender window for a third party product opens only for power users.
Fix	If an Extender window has a Short String data type and a format of Numeric Only, 00 is not saved to the Extender Window Field Strings (EXT00101) table.
Fix	If you delete an Extender Window with a Table Link, the data is not deleted from the Extender Table Links (EXT44200) and Extender Table Link Fields (EXT44300) tables.

<b>Extender</b>	
<b>Type</b>	<b>Issue description</b>
Fix	Extender required fields are not cleared when you delete Extender fields.
Fix	Existing data will not update when you change an Extend Detail form.

<b>Field Service</b>	
<b>Type</b>	<b>Issue description</b>
Fix	The allocated quantity is incorrect in Returns Management when a unit of measure other than the base is selected and Return To Stock is used.
Fix	An incorrect message appears when you click the Customer Path link in the RMA Lines window. Instead of a message about entering a kit quantity before attempting to view components, you should receive the message indicating that you cannot have a quantity of zero.
Fix	After creating a Tracking Number link for UPS in the Custom Link Setup window and clicking the Internet button next to the Tracking Number field in the RMA Entry/Update window, the UPS website open with %1 as the tracking number.
Fix	Only one transfer is created even though you have two different addresses entered for the service call.
Fix	You receive a sum range operation error message when you perform the Inventory Reconcile routine.
Fix	Evergreen monthly contracts are incorrectly considered when the next fiscal period is set up, even though that period is three months in the future.
Fix	Notes do not print on the SVC_Return_Authorization form after you link the Returns Line Master (SVC05200) table to the Record Notes Master (SY03900) table.
Fix	When you manually change the value in the Bill Time field in the Service Call Entry -Labor window, the value rounds incorrectly.
Fix	When you create a purchase order through RTV Entry/Update window, the unit cost is rounded incorrectly if you are not registered for Multicurrency Management.
Fix	You cannot return a partial quantity of a kit component when the RMA is linked to a sales document.
Fix	The extended cost is negative in the Depot Management Labor Information window when you manually enter more than 546 hours in the Total field.
Fix	An Unhandled Script Exception error occurs when you try to open the renewal.dot file after you change the name of the renewal.dot file or if you use UNC naming in the Dex.ini file.
Fix	After you enter and save labor values for a new service call, choose Ready Invoice, and then choose the Labor button to open the Labor window, the Labor window displays incorrectly.
Fix	When creating a Sales Order Processing Auto Return and Inventory Control is not registered, an error occurred with the document. 18 message occurs.
Fix	Update contract billing to use better coverage for the contract start and end dates when generating a Sales Order Processing invoice.
Fix	The Work Order Queue Inquiry window displays work orders with a History type when it should display only Open type work orders.
Fix	In the Spanish version of Microsoft Dynamics GP, error upon converting a character string in date and/or hour error occurs after choosing Ship in the In-Transit Transfer Entry window.
Fix	An overflow SQL Server error occurs when you choose the Parts button in the Work Order Entry/Update window when your station has start and end times and pre and post times.
Fix	When you post a batch, you are prompted to print the Contract Audit Report even if a contract was not created in Sales Order Processing.
Fix	When you invoice in the Contract Billing window, total taxes are not calculated in the Sales Batch window.
Fix	An RMA with an origin of None uses incorrect posting accounts.
Fix	Add a prompt for a Return Reason Code in the Create Return window when you create an RMA from the Sales Order Processing Auto Return process.
Fix	You are able to process the RMA in the RMA Entry/Update window even though you receive a message that you don't have security privileges to open a window to add a record.
Fix	When you create a service call using Preventative Maintenance, the task codes entered in the Service Type Service Task Setup window are not displayed.
Fix	The ECO Generation window creates a service call for a customer that is not assigned to the equipment record.
Fix	Site information is deleted when you create a new site in the RMA Type Maintenance window when the Site Maintenance window is open.

**Field Service**

Type	Issue description
Fix	Update the Contract Deferred Revenue Report.
Fix	When you print a service call that contains a kit item, the report does not print the kit components.
Fix	When you recognize revenue for a contract, perform a revenue reversal, and then cancel the contract, credits are not accurately generated for all periods.
Fix	When you click the Parts tab in the Service Call Entry window, incorrect items are displayed for kit items.
Fix	You are unable to transfer a quote to a contract when the fiscal period is not set up for the end date of the contract.
Fix	When you change the default RMA SmartList query to use any column with an equal to filter, you receive an unhandled script exception error.
Fix	The Desktop Audit window displays incorrect equipment record information.
Fix	The Service Call Entry – Labor window allows you to enter negative values in the Bill Time field.
Fix	When you perform the receiving process on an RMA that contains a kit item with a serialized component, you are unable to change the quantity.
Fix	The monthly amount is not calculated correctly for contract lines when you bill monthly.
Fix	When changing the frequency on the Contract Entry/Update window, the changes do not roll down to the unposted invoices
Fix	You cannot bill a contract when another user has the contract open in the Contract Maintenance window.

**Fixed Asset Management**

Type	Issue description
Fix	You receive a duplicate key error when you retire an asset at the same time another user depreciates assets.
Fix	When you retire an asset with a half year average convention, the General Ledger transaction is created with the wrong date.

**General Ledger**

Type	Issue description
Fix	The Account Rollup Detail Inquiry Zoom window only displays the Base ledger values.
Fix	Performance is slow when you post a General Ledger journal entry with the Reporting Ledgers option unmarked.
Fix	When you post a tax transaction in a General Ledger batch, the General Ledger Tax Work (GL10300) table is not cleared.
Fix	The Reconcile to GL spreadsheet does not balance as expected when you void a payment that originated in Sales Order Processing.
Fix	If you check the links for the Transaction Analysis Table Group logical tables, records from the Transaction Analysis Groups (DTA10100) and Transaction Analysis Codes (DTA10200) tables are removed if the journal entry originated from Cashbook Bank Management.

**Human Resources and Payroll Suite**

Type	Issue description
Fix	There are waiting period and roll down to the employee issues in Paid Time Off Manager.
Fix	You are able to change the Employee ID field in the Advanced HR License Entry window after you have selected an employee record.
Fix	A save operation error occurs when you use deductions in arrears and you mark the Collect when possible option for deductions.
Fix	The Add-on Code is not assigned in the Employee Pay Code Options window when you assign a pay code at the employee level and then roll down the default company settings.
Fix	An access SQL Server data error occurs when you try to print the Employee PTO Code List report.

**Interfund Management**

Type	Issue description
Fix	Due to Due From transaction amounts are incorrect when accounts are used as Breakdown Accounts in Variable Allocation.

<b>Inventory</b>	
<b>Type</b>	<b>Issue description</b>
Fix	When posting a matched landed cost invoice, a cost adjustment is created and does not update the split receipt correctly.
Fix	If you assign a price list to a price level and delete the price list, the price level isn't updated.
Fix	In-transit transfers for lot numbered items create invalid allocations.
Fix	The quantity on hand is incorrect after you post an outflow transaction that consumes both an inventory receipt layer created prior to Microsoft Dynamics GP 9.0 and a stamped layer.
Fix	After installing Microsoft Dynamics GP 2010 Service Pack 2, the Inventory Purchase Receipts Sequence Number (IV10202) table deadlocks.
Fix	When you post an Inventory decrease adjustment, the value in the Cumulative ATP field in the Inventory Available to Promise window is incorrect.
Fix	Sales Order Processing posting deadlocks and creates duplicates in the Inventory Transaction History Detail (SEE30303) table.
Fix	The Historical Inventory Trial Balance report does not match the General Ledger balance when you used landed cost and you use the Inventory Adjust Cost utility.
Fix	When creating a Historical Inventory Trial Balance (HITB) report with an account number range, an unexpected account number appears on the report.
Fix	The Purchasing Item Detail Entry window doesn't honor the Allow Account Entry option for a General Ledger account.
Fix	The Inventory Transactions view for SQL Server Reporting Services reports does not display the document date for transactions originating outside of the Inventory module.

<b>Manufacturing</b>	
<b>Type</b>	<b>Issue description</b>
Fix	If you make changes to a closed manufacturing order (MO), the status of the MO is incorrectly changed from Closed to Open.
Fix	MRP Low Level Code values are incorrect for an item that exists on an archived bill of materials.
Fix	The following errors occur when you try to reverse a labor time entry. An error occurred executing the SQL statements. GPS Error: 18 Error SQL 241 [Microsoft][SQL Server] Conversion Failed when converting date and/or time from character string ODBC Error: 22008 You cannot reverse this labor entry because the pay code entered does not match the originating labor transaction.
Fix	If you fulfill an order and don't select lot numbers for the order, you are unable to return to the Sales Order Fulfillment window so that you can enter a zero quantity in Quantity Fulfilled field.
Fix	Additional costs for a purchase order line item are incorrectly allocated to the outsource account even though the Apply Additional Outsourced Costs to MO option is not marked.
Fix	The History Inventory Trial Balance incorrectly displays a variance transaction for an item that has a \$0 material cost and a value in one of the other buckets.
Fix	A primary key error occurs when a component exists at multiple levels in a parent bill of materials. This error occurs if the Activate Single-level Cost Rollup option is marked in the Costing Preference Defaults window.
Fix	When you try to reverse a manufacturing order receipt and quantities are not available, a message should state that you can't reverse the manufacturing order receipt because a quantity of the finished good has been sold.
Fix	You can only process a manufacturing order scrap transaction one time for an item.
Fix	SQL Server errors occur when you try to post a Sales Order Processing invoice.
Fix	After regenerating MRP information, there is an incorrect suggestion to move a purchase order to a down day.
Fix	When a net change regeneration is performed, the Weeks bucket in the MRP Workbench window does not show the gross requirements.
Fix	The Inventory Transaction Amounts History (IV30300) table is not updated correctly when you reverse issue a lot item with multiple layers. The date of first layer is incorrectly used for all layers.
Fix	The MRP process suggests a new manufacturing order instead of correctly suggesting a move in of a linked.
Fix	A picklist is not updating correctly when you remove a phantom bill of materials from the picklist.
Fix	SQL Server session IDs are stranded when you consecutively use lookup windows in the Manufacturing Order Receipt Entry window.
Fix	When you create a MO marked for Backward Infinite Scheduling, Machine Hours are not displayed after the MO is scheduled.

**Manufacturing**

Type	Issue description
Fix	When you use eConnect to update the ABC Code field for an item, records in the IC_IV_STANDARD (ICIV0323) table and the IC COST Standard Item Defaults (CT00003) table are removed.
Fix	When multiple payables transactions with multiple job distributions for the same jobs are posted in a batch, the distribution amounts assigned to each job are incorrect.
Fix	You cannot save notes in the Routing Entry window.
Fix	A blank General Ledger journal entry is created when a service item with zero cost is added to an actual cost bill of materials (BOM) and all items on the actual cost BOM are backflushed.
Fix	Reverse Issue transactions post to the standard cost revaluation account instead of the finished good WIP account. This issue occurs when the component valuation method is LIFO Perpetual.
Fix	When by products are included in a MO, and FIFO/LIFO periodic valuation methods are used, the current cost is used instead of the standard cost of the item. This issue causes incorrect posting amounts in General Ledger for the MO receipt.
Fix	Blank journal entry transactions are created in General Ledger when Data Collection is posted for a labor code that has zero cost amounts.
Fix	When you create a FIFO perpetual cost finished good and the subassembly is a standard cost item, the wrong cost is calculated for labor and machine.
Fix	When a finished good and one of its components have different currency decimal quantities, and the cost calculation is made using the Standard Cost Changes window, the finished good cost calculation is rounded up to the currency decimal quantity for the component.
Fix	You are incorrectly able to change the Vendor ID field for a purchase order in the Purchase Order Entry window.
Fix	Update Business Analyzer to use translated views.
Fix	You experience slow performance in the Purchase Request Resolution window.

**Microsoft Dynamics GP Utilities**

Type	Issue description
Fix	
Fix	Add conversion scripts for Advanced Human Resources.
Fix	The performance is slow during the update for the Year-to-Date Transaction Open (GL20000) table and the Account Transaction History (GL30000) table when you apply Microsoft Dynamics GP 2010 Service Pack 1.

**Payables Management**

Type	Issue description
Fix	The Apply To GL date is the system date instead of the invoice date for scheduled payments.
Fix	The realized gain or loss account does not display on the Apply Document Posting Journal.
Fix	When you try to update 1099 transactions using the voucher number lookup in the Update 1099 Information window, only unposted invoices are displayed.

**Payment Document Management**

Type	Issue description
Fix	Deadlock occurs due to SQL Pass through and not clearing out the SQL text.
Fix	When the check number of a saved cash receipt is changed in the Cash Receipt Entry window, the new check number is not saved if Payables Document Management is set up for sales.

**Professional Service Tools Library**

Type	Issue description
Fix	Update the IV Item Combiner tool for a duplicate error message for the Inventory Purchase Receipts Sequence Number (IV10202) table.

<b>Project Accounting</b>	
<b>Type</b>	<b>Issue description</b>
Fix	When Project Accounting is installed, Receivables Management EFT batches are not displayed in the Generate EFT Files window.
Fix	When you run the PA Reconcile Periodic procedure, the PAActualCostofEarnings values are not accurate if you have performed a third party billing for \$0.00 in the same period.
Fix	When you use the Update Budget Lines routine to add a timesheet cost category to a project, you cannot use the cost category in Business Portal Project Time and Expense.
Fix	If a negative billing line exists, incorrect amounts are calculated when you split the amount to bill.
Fix	When you print the PA Detailed Trial Balance SRS report, the work in process (WIP) amount incorrectly includes billings plus cost for fixed price projects.
Fix	A rendering error occurs when you include a Project Losses filter for the PA Detailed Trial Balance SRS report.
Fix	When you print the PA Detailed Trial Balance SRS report using filters for Project Losses, Project WIP, and Project Billing, costs are displayed even when there is not a loss.
Fix	Project WIP amounts are displayed as negative on the PA Detailed Trial Balance SRS report when you use fees and run revenue recognition.
Fix	When you view the Project Inquiry window with the Unposted option marked, the Revenues Earned field is incorrect.
Fix	The Billing Entry window displays incorrect values for the Total Billing field when you have Cycle Biller and the customer uses a different currency than the functional currency.
Fix	You are able to void a TM Return transaction in Receivables Management without receiving a warning message that the transaction did not originate in Receivables Management.
Fix	When you create a new multicurrency project in Project Maintenance window, the exchange rate values are inconsistent.
Fix	A get/change first operation error occurs during PA check links when a customer ID contains an apostrophe.
Fix	When you perform the Reconcile Utility with the Committed Costs option marked, the PAAPOPostedCost field in the PA Project Master File (PA01201) table is updated with an incorrect value when a Return w/Credit transaction was posted.
Fix	When you change the Billing Type field from Standard to N/B or N/C on a Receivings transaction for a When Billed project, the Account Type field displayed in the Purchasing Distribution Entry window will change from WIP to COGS.
Fix	When you post a billing that nets a \$0.00 functional Total Amount, the Project Accounting transaction posts correctly. However, the Receivables Management transaction is sent to Batch Recovery when you are posting at batch level.
Fix	When you bill a purchase material cost category on a multicurrency project, the Invoice Amount to Bill displays as \$0.00 in the Time and Materials Billing window even though the Billing Rate has an amount. If you mark the Bill option, the amount to bill remains at \$0.00.
Fix	When you run the Reconcile Utility with the Cost Transactions option marked, voided receiving transactions increase the cost of the project. The following fields contain incorrect values in the PA Budget Master File (PA01301) table: PAQuantityPcntCompleted PACostPcntCompleted PAPosted_Accr_RevN PAPostedQty PAPostedTotalCostN
Fix	When you use the Reconcile Utility with the Cash Apply option marked, the PA_ACTUAL_RECEIPTS_AMOUN field is updated correctly when a billing invoice exists between two projects which nets to \$0.00
Fix	When you post changes to a multicurrency employee expense transaction in the PA Transaction Adjustment window, the records are moved to Payable Management history and no apply records are created.
Fix	The Total Recognized Revenues amount incorrectly includes the loss amount and revenue amount combined on the Projects in Progress SRS report.
Fix	Billings that net to \$0.00 because of tax amounts are sent to Batch Recovery for the Receivables Management transaction.
Fix	When processing a billing cycle using the Billing Cycle Batch Processing window, orphan records are created.
Fix	The Profit and Loss SRS report does not display transactions that are in history.

<b>Purchase Order Enhancements</b>	
<b>Type</b>	<b>Issue description</b>
Fix	After reconciling Purchase Order Enhancements, you receive errors that you can't print or invoice against an unauthorized purchase order when you attempt to print a purchase order that has canceled line items.

<b>Purchase Order Processing</b>	
<b>Type</b>	<b>Issue description</b>
Fix	If you insert a row in the Receivings Transaction Entry window, the quantity type for the bins is not assigned correctly.
Fix	If you receive more on a shipment than was ordered on a purchase order and then enter a purchase order return, you can't enter a invoice receipt for the shipment because the purchase order is closed. Purchase order returns do not check the posted quantity shipped before automatically closing a line item.
Fix	If Multicurrency Management is not registered, a purchase order is not created when you are using the Replace Returns Goods option in the Return Transaction Entry window.
Fix	If you are editing a transaction in the Purchasing Invoice Entry window and you open the Purchasing Batch Entry window from the Purchasing Invoice Entry window to print the batch edit list, the batch status changes to No Transactions and the batch cannot be posted.
Fix	If you have selected the Replace Returned Goods option in the Return Transaction Entry window and Multicurrency Management is not registered, you receive a message to enter an existing currency ID.
Fix	If a purchase order already has a line item that has been partially received against when you activate Purchase Order Commitments, an error stating that you cannot receive against unauthorized purchase orders occurs when you attempt to receive against the remaining line items assigned to the purchase order.
Fix	When you match an invoice to a landed cost, the cost for a split receipt becomes negative.
Fix	A split receipt contains an incorrect cost after the Purchase Order Processing invoice is matched.
Fix	When you post multiple purchase order invoice receipts at different costs, the entire receipt layer in the Inventory Purchase Receipts Work (IV10200) table is updated with the cost of the last invoice receipt posted. You do not receive a message indicating that a discrepancy will exist between General Ledger and Inventory.
Fix	Incorrect rounding occurs when you post a purchase order return for an item with a periodic valuation method and four decimal places for the cost.

<b>Receivables Management</b>	
<b>Type</b>	<b>Issue description</b>
Fix	Slow performance in the Apply Sales Document window.
Fix	A get/change first operation error occurs when the Scheduled Number field contains an apostrophe for a scheduled payment.
Fix	Multiple users entering payments in the Cash Receipts Entrywindow can cause duplicate payments with the same payment number.
Fix	It takes a long time to open the Receivables Scheduled Payments Entry window.
Fix	If you are applying two separate payments to a schedule payment and a principal payment amount in the Apply Sales Documents window, only the distributions for the first payment post to General Ledger.
Fix	An address doesn't appear in the third address line in the Customer/Vendor Relationships window.
Fix	The Aged Trial Balance report and Historical Aged Trial Balance report are inconsistent when considering Sales Order Processing returns and Receivables Management returns that has payments.
Fix	The document number in the Receivables Management Setup Options window is overwritten if you are using the Sales Document lookup window to select another document.

<b>Revenue Expense Deferral</b>	
<b>Type</b>	<b>Issue description</b>
Fix	Retroactive Deferral transactions for Purchasing use the starting period date instead of the document date.
Fix	An unhandled script exception occurs when waiving finance charge using the Receivables Transaction list.

<b>Sales Order Processing</b>	
<b>Type</b>	<b>Issue description</b>
Fix	A negative tax amount is calculated when you enter a negative unit price for a line item on a Sales Order Processing return. However, you are unable to edit the negative tax amount.
Fix	Documents in Sales Order Processing are aged when they are posted on the day prior to the current user date.
Fix	You have the Search for new rates during the transfer process option selected in the Sales Order Processing Setup window. You enter a multicurrency sales order in the originating currency, with a credit card payment. When the sales order is transferred to an invoice, the new rate is only applied to the invoice; the payment is not updated with the new rate.

<b>Sales Order Processing</b>	
<b>Type</b>	<b>Issue description</b>
Fix	When the Track Voided Transactions in History option is unmarked in Sales Order Processing Setup window, you receive the following error when you try to void email documents and are unable to continue the void process: "This transaction was recovered during normal processing. You may continue processing the transaction".
Fix	Some fields in the SalesLineItem view display information from the Sales Transaction Amounts Work (SOP10200) table and Sales Transaction Amounts History (SOP30300) table instead of displaying information from the Sales Transaction Work (SOP10100) and Sales Transaction History (SOP30200) table.
Fix	If you are using a Word template for a Sale Order Processing invoice, the invoice displays in the functional currency instead of the originating currency if you sent the document in email by using the Send in e-mail button.
Fix	When you allocate in the Sales Automatic Order Allocation window, items are not identified as components.
Fix	If the default Word template for SOP Blank Options Return Form Template, is not marked in the Template Configuration Manager window, you cannot send the SOP Blank Return Form Template in email.
Fix	A subtotal per document does not print at the bottom of the Word Template SOP Blank Invoice.
Fix	When you send a Sales Order Processing invoice in an email more than once, the address ID printed on the invoice the second time is not the same as the address ID printed on the invoice the first time it was sent.
Fix	A split receipt for a lot-tracked sales item linked to a purchase order causes allocation issues.

<b>SmartList Builder</b>	
<b>Type</b>	<b>Issue description</b>
Fix	A security task is needed to grant access to Custom Navigation lists.
Fix	When you create an Excel report using the sales line item data connection, an error occurs publishing the report if you use a Not Equal To restriction.
Fix	When you try to add a column to a SmartList, the Available Columns list is blank.
Fix	When the company name contains the ampersand (&) symbol, a report created in Excel Report Builder will not print in Excel when you mark the Multicompany SmartList option.
Fix	When SmartList contains a calculated field that is a case statement, no results are returned.
Fix	An error stating that part of the path could not be found occurs when you publish an Excel Report Builder report to a shared location.

<b>System</b>	
<b>Type</b>	<b>Issue description</b>
Fix	An error occurs when printing Word template documents after you add a hyperlink to the template document.
Fix	When you deploy Reporting Services reports, the company ID is not assigned to the report.
Fix	When you print the Bank Transaction History SRS report, the same check number prints multiple times.
Fix	No data prints on the Trial Balance Detail SRS report.
Fix	No metrics appear in the Metrics Details window after you deploy Reporting Services reports if you are using the SharePoint Integrated mode and Microsoft SharePoint Server 2010.
Fix	The Named Printers log file has a missing message.
Fix	No data prints on the report when you use the default To parameter for the Purchasing Historical Aged Trial Balance SRS report.
Fix	A save operation error occurs when you try to save changes in the Email Settings window. The error occurs when you do not have a MAPI compliant email system.
Fix	Requisitions aren't displayed in the Open Requisitions per Month metric.
Fix	A user that has not been granted access to the Customization Maintenance window and the Customization Status window can switch companies to have access to both windows.
Fix	Field Service Reporting Services and Excel Reports are not displayed in the list when you click Reporting Services Reports from the Field Service navigation pane.
Fix	An error occurs when you print the Project Cost Breakdown SRS report if an inventory item number contains more than 15 characters.
Fix	Multiple Excel reports do not open when you have the Spanish version of Microsoft Dynamics GP 2010 R2 installed.

<b>System</b>	
<b>Type</b>	<b>Issue description</b>
Fix	When you have more than three account segments for account numbers, the HITB Summary by Account SRS report does not group accounts correctly.
Fix	When you start Microsoft Dynamics GP Utilities, an error occurs for forms and report dictionaries for additional products.
Fix	The product versions for additional products are not checked when you log in to Microsoft Dynamics GP.
Fix	A file not found error occurs when you attempt to modify a template in the Template Maintenance window.
Fix	An invalid column name error occurs when changing the sort to Project ID, Project Class, Project Manager, Business Manager, or Department for the PA PWB Fee SRS report.
Fix	The date filter doesn't work with Distribution type of Project Billings for the PA Detailed Trial Balance SRS report.
Fix	The Projects in Progress SRS report is incorrect after you change the period.
Fix	The GL Post Date and Document Date restrictions are switched on the Historical Inventory Trial Balance SRS reports.

<b>United States Human Resources</b>	
<b>Type</b>	<b>Issue description</b>
Fix	The OSHA 300A, OSHA 300, and OSHA 301 reports print in the wrong font size, which results in the report not fitting on the page.
Fix	If you use the inherit process in Position Control for 1 employee instead of All employees, blank records are created in PC Position Setup Budget (PC40305) table which are then created in United States Payroll.
Fix	When you print checks, pay codes that were not included in the check run are printed on the checks and earning statements. This issue occurs when the Print available time on Payroll checks option is marked in Human Resource Attendance, and the YTD options in the Payroll Setup Options window are unmarked.
Fix	You can't change the table ID if you are using the Pay Step base step increase on Manual option.
Fix	When you save information for an employee in the Employee Contacts window, a different employee record is updated instead when users are creating new employee records.

<b>United States Payroll</b>	
<b>Type</b>	<b>Issue description</b>
Fix	The period end Workers Compensation Summary report combines hours worked and wages into one Workers Compensation report if an Overtime pay code is used with a regular Hourly pay code, even though the pay codes use different Workers Comp codes.
Fix	When multiple deductions and benefits are processed, the Reprint Pay Statement report does not print all of the deductions and benefits.
Fix	You do not receive a warning message when duplicate earning statement numbers will be created.
Fix	When you choose Recreate Paystub in the Payroll Check Inquiry window for a check that contains both hourly and overtime pay, the recreated paystub only prints the hourly pay code. In addition, it adds the overtime wages and hours to the hourly pay code line.
Fix	A recreated pay stub prints an incorrect value for vacation available.
Fix	When you set up a benefit where the only value entered is in the Fiscal Year Maximum field, an errors occurs when you try to save the benefit.
Fix	The Add-on Code is not assigned in the Employee Pay Code Options window when you assign a pay code at the employee level and then roll down the default company settings.
Fix	When an employee has transactions for multiple state wages, tips, and TSA deductions, the state taxable wages amount is incorrect.
Fix	The following security roles incorrectly have access to inquiry, payroll, and check history windows: AP Clerk Bookkeeper Account manager Certified accountant
Fix	When you assign a Class ID to an employee, the following options are incorrectly marked. Warn When Vacation Available Falls Below Zero Warn When Sick Time Available Falls Below Zero

<b>United States Payroll</b>	
<b>Type</b>	<b>Issue description</b>
Fix	When you post two pay checks for an employee on the same day, the reprinted check stub for the first check displays taxes and net pay amounts of the second pay check.
Fix	The Employee Wage and Hour report incorrectly includes piecework hours.
Fix	Request to add Employer Liability information to check registers for Medicare and Social Security.
Fix	When you choose Recreate Paystub, the paystub prints incorrect Year-To-Date amounts for deductions.
Fix	When you choose Recreate Paystub, the net wage amount incorrectly includes reported tips.

## **Microsoft Dynamics GP 2010 SDK update**

An update to the Microsoft Dynamics GP 2010 SDK is available. It includes form changes, script/parameter changes, and data model changes. You can update your existing SDK or install a new SDK. You can find the update on CustomerSource (CustomerSource >> Downloads & Updates >> Service Packs & Products Releases >> Microsoft Dynamics GP 2010 Service Packs).